

CONSUMER GUARANTEE

This warranty gives you specific legal rights, in addition to rights you may have under the Australian Consumer Law. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact your local BISSELL Consumer Services on the details set out below.

Limited Two Year Guarantee

Subject to the *conditions identified below, BISSELL will repair or replace (with new or remanufactured components or products), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for two years any defective or malfunctioning part due to manufacturer defect. This warranty applies to product used for personal purposes, and not commercial or rental service. This warranty does not apply to fans or routine maintenance or consumable components such as filters, belts, brush rolls, etc., damage or malfunction caused by negligence, abuse, neglect, unauthorized repair, or any other use not in accordance with the user's guide. BISSELL recommends that the original packaging be kept for the duration of the warranty period in case such need arises within the warranty period that the item needs re-packing and transportation.

BISSELL Consumer Services:

If your BISSELL product should require service or if you need information about repairs, authorised service centers in your area, replacement parts or your warranty, please contact BISSELL Consumer Services, as indicated below, or contact your local in-country distributor.

For Australian inquiries:

Monday – Friday 8.30 am – 4.30 pm

BISSELL AUSTRALIA PTY LIMITED

42 Rocco Dr.

Scoresby 3179

Victoria

Australia

Telephone: 1.300.247.735

For New Zealand inquiries:

Monday – Friday 8.30 am – 4.30 pm

Telephone: 0800.247.735

For all other inquiries:

Monday – Friday 8 am - 4 pm

BISSELL Homecare, Inc.

PO Box 1888

Grand Rapids, Michigan 49501 USA

Telephone: 01.616.453.4451

Fax: 01.616.453.1383

***CONDITIONS OF WARRANTY**

SUBJECT TO WHETHER SUCH LOSS IS REASONABLY FORESEEABLE, BISSELL AND ITS IN-COUNTRY DISTRIBUTORS ARE NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE ASSOCIATED WITH THE USE OF THIS PRODUCT.

FOR AUSTRALIAN CONSUMERS ONLY: OUR GOODS COME WITH GUARANTEES THAT CANNOT BE EXCLUDED UNDER THE AUSTRALIAN CONSUMER LAW. YOU ARE ENTITLED TO A REPLACEMENT OR REFUND FOR A MAJOR FAILURE AND FOR COMPENSATION FOR ANY OTHER REASONABLY FORESEEABLE LOSS OR DAMAGE. YOU ARE ALSO ENTITLED TO HAVE THE GOODS REPAIRED OR REPLACED IF THE GOODS FAIL TO BE OF ACCEPTABLE QUALITY AND THE FAILURE DOES NOT AMOUNT TO A MAJOR FAILURE.

THIS WARRANTY IS IN ADDITION TO OTHER RIGHTS OR REMEDIES UNDER LAW. NOTHING IN THIS WARRANTY EXCLUDES, LIMITS OR MODIFIES ANY LIABILITY OF BISSELL WHICH IS IMPOSED BY LAW, OR LIMITS OR MODIFIES ANY REMEDY AVAILABLE TO THE CONSUMER WHICH IS GRANTED BY LAW. TO MAKE A CLAIM UNDER THIS WARRANTY CONTACT BISSELL AUSTRALIA PTY LTD (DETAILS ABOVE). CONTACT BISSELL PRIOR TO RETURNING ANY GOODS. WHERE AGREED, BISSELL WILL REIMBUSE REASONABLE POSTAGE / HANDLING COSTS (IF ANY) FOR RETURNING GOODS TO BISSELL. TO CLAIM EXPENSES INCURRED IN MAKING A CLAIM UNDER THIS WARRANTY PLEASE PROVIDE BISSELL WITH A COPY OF THE RECEIPT OF THE EXPENSES BY EMAIL OR POST.