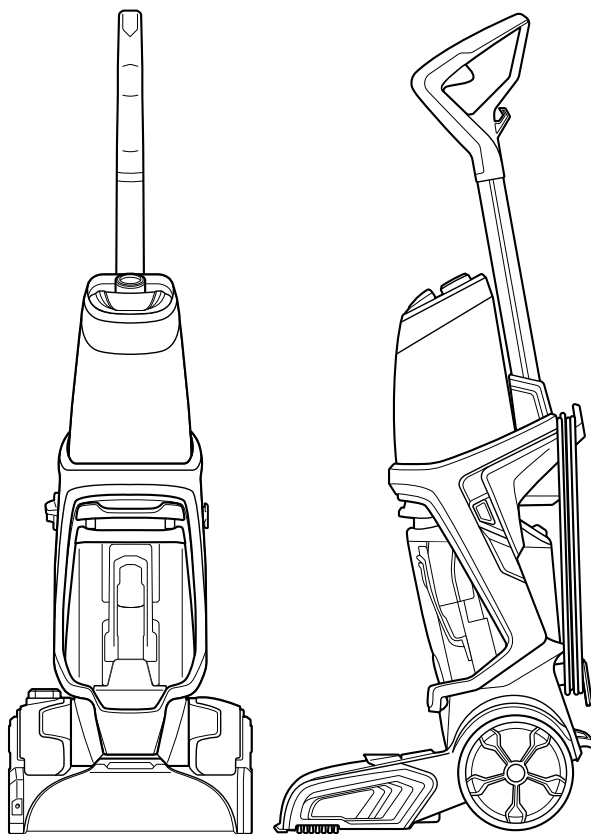


Bissell®

PROFESSIONAL

PROHEAT® 2X REVOLUTION® PET

USER GUIDE
2457F & 3636F



IMPORTANT SAFETY INSTRUCTIONS

READ ALL INSTRUCTIONS BEFORE USING YOUR APPLIANCE.

When using an electrical appliance, basic precautions should be observed, including the following:



WARNING

TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY:

- » This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- » Children should be supervised to ensure that they do not play with the appliance.
- » Unplug from electrical socket when not in use, before cleaning, maintaining, or servicing the appliance, and if your appliance has an accessory tool with a moving brush, before connecting or disconnecting the tool.
- » Do not immerse in water or liquid.
- » Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts of the appliance and its accessories.
- » Do not immerse. Use only on surfaces moistened by the cleaning process. Use only BISSELL® cleaning products intended for use with this machine.
- » Use only the type and amount of liquids specified under the operations section of this guide.
- » Use only on carpet moistened by the cleaning process.
- » Liquid must not be directed towards equipment containing electrical components.
- » If the supply cable is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified person in order to avoid a hazard.
- » Do not run appliance over cable.
- » Do not use with damaged cable or plug.
- » Do not pull or carry by cable, use cable as a handle, close door on cable, or pull cable around sharp edges or corners.
- » Keep cable away from heated surfaces.
- » Do not leave appliance when plugged in.
- » Always connect to a properly earthed electrical socket. Do not modify earthed plug.
- » Always install float before any wet pick-up operation.
- » Plastic film can be dangerous. To avoid danger of suffocation, keep away from children.
- » Use only as described in this user guide.
- » Use only manufacturer's recommended attachments.
- » If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water; do not attempt to operate it and have it repaired at an authorised service center.
- » Do not put any object into openings.
- » Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
- » Use extra care when cleaning on stairs.
- » Do not use to pick up flammable or combustible liquids, such as petroleum, or use in areas where they may be present.
- » Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.).
- » Do not use appliance in an enclosed space filled with vapours given off by oil-based paint, paint thinner, some moth-proofing substances, flammable dust, or other explosive or toxic vapours.
- » Do not pick up hard or sharp objects such as glass, nails, screws, coins, etc.
- » Do not pick up anything that is burning or smoking, such as cigarettes, matches or hot ashes.
- » Do not use without filters in place.
- » Use indoor only.
- » To unplug, grasp the plug, not the cable.
- » Do not handle plug or appliance with wet hands.
- » Turn OFF all controls before unplugging.

SAVE THESE INSTRUCTIONS

ORIGINAL INSTRUCTIONS.

FOR OPERATION ON A 220-240 VOLT A.C. 50-60 HZ POWER SUPPLY ONLY.

THIS MODEL IS FOR HOUSEHOLD USE ONLY.

IMPORTANT INFORMATION

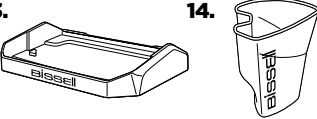
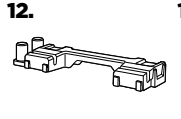
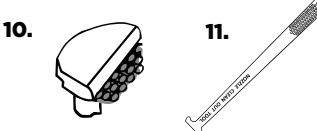
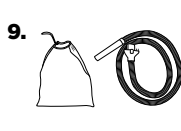
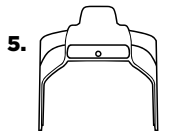
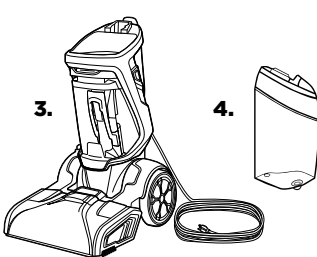
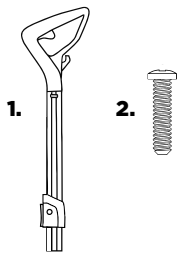
- » Keep appliance on a level surface.
- » If your appliance has a motorised Brush Roll, do not leave machine running in the same spot without the handle fully upright.
- » To reduce the risk of a leaking condition, do not store machine where freezing may occur. Damage to internal components may result.
- » Plastic tanks are not dishwasher safe. Do not put tanks in dishwasher.

Thanks for buying a BISSELL® carpet cleaner!

We love to clean and we're excited to share one of our innovative products with you. We want your carpet cleaner to work like new for the years to come, so this guide has tips on how to use, maintain and, if there's a problem, troubleshoot.

Your machine needs a little assembly before getting to work, so flip to the "Assembly" section and let's get started!

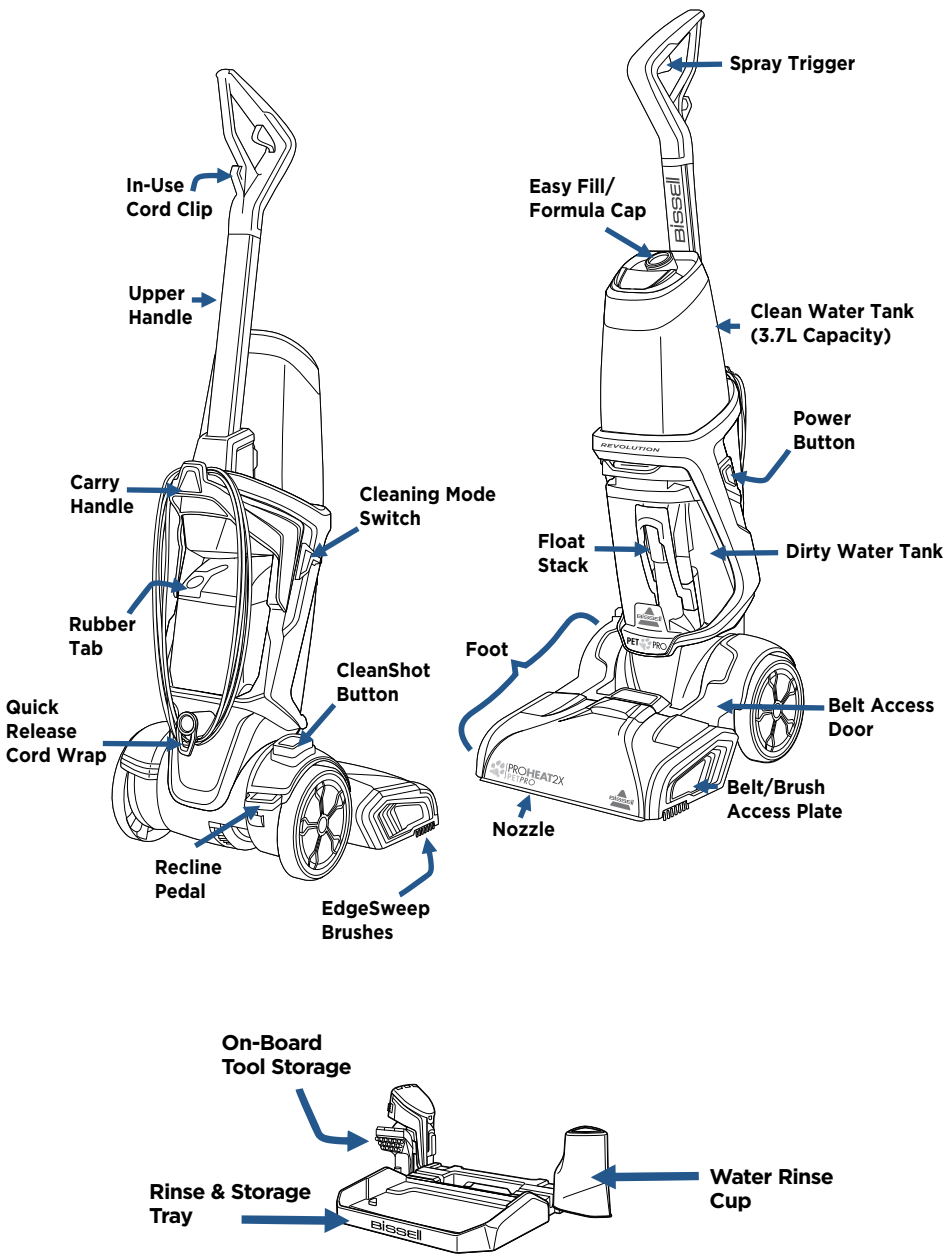
What's In The Box?



- Upper Handle
- (1) Screw attached to Upper Handle
- Base with Dirty Water Tank
- Clean Water Tank
- Carry Handle
- BISSELL Wash & Protect Pro
- BISSELL Wash & Remove Antibacterial
- BISSELL Oxy Boost Formula
- Accessory Bag & Hose
- 6 Specialized Tools
- Nozzle Clean Out Tool
- Rinse & Storage Tray Part A
- Rinse & Storage Tray Part B
- Water Rinse Cup

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Product View

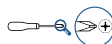


Assembly

WARNING

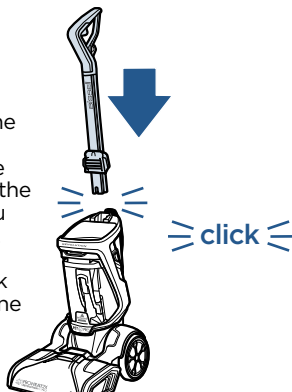
Do not plug in your machine until you are familiar with all instructions and operating procedures.

In step 3, you will need to use a Phillips-head screwdriver.

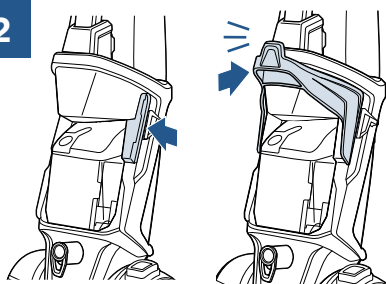


1

First, insert the (aluminum) Upper Handle at the top of the base until you hear a “click”. Do NOT put the clean tank on the machine until Step 5.

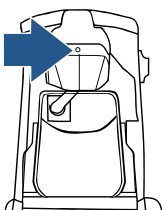
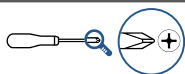


2



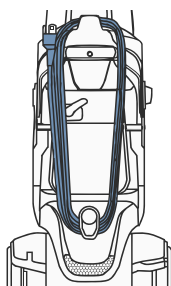
Next, align the Carry Handle with the slots on either side of the base (behind the Power Button and Cleaning Mode Switch). The Carry Handle will “click” into place.

3



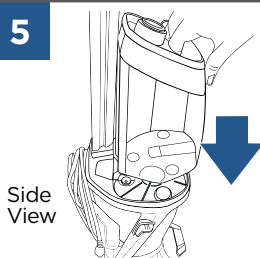
Use a Phillips-head screwdriver to secure the screw (found taped to upper handle) into the Carry Handle.

4



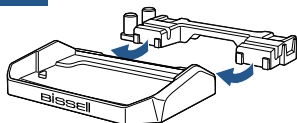
Wrap the cord around the Carry Handle and Quick Release Cord Wrap

5



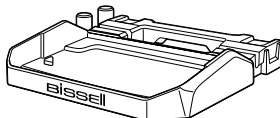
At the bottom of the Upper Handle, align the Clean Water Tank with the grooves and slide the tank into place.

6



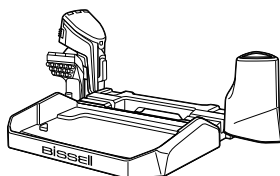
Press Part B (the larger piece) down, onto Part A of the Rinse & Storage Tray. (There are 2 hooks on each side of Part A that hook under Part B.)

7



Your tray is assembled and ready for use.

8



The tools and Water Rinse Cup can also be stored on the Rinse & Storage Tray.

Cleaning Formulas

Keep plenty of BISSELL® formulas on hand so you can clean whenever it fits your schedule. Always use genuine BISSELL formulas in your machine. Other formulas may harm the machine and void the warranty. Do not use Wash & Shine Hard Floor Formula on area rugs or carpet.

Carpet Cleaning Formulas

Wash & Protect			Wash & Refresh
			
Pro Stain & Odour Professional strength to remove extra tough stains and odours.	Pet Stain & Odour Removes tough pet stains and odours.	Stain & Odour Removes tough stains and odours.	Ambipur Blossom & Breeze Powerful cleaning with a refreshing spring scent.
Wash & Remove		easy fill	
			
Pro Pet Urine Eliminator + Oxy Permanently removes stains with the power of Oxy. Eliminates odours at the source.	Allergen Helps remove pet dander, pollen and dust mite waste allergens.	Wash & Remove + Antibacterial Cleans and controls odour-causing bacteria.	

Pretreat

Pretreat spots and stains to improve carpet cleaning performance.

	
Stain Pretreat Loosens set-in stains & odours before carpet washing.	Pet Stain Pretreat Loosens tough pet stains & odours before carpet washing.

Boost

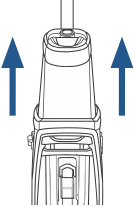
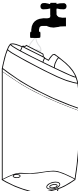
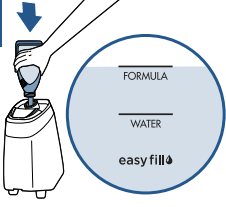
Add Boost carpet cleaning formula enhancers to any formula to increase its effectiveness.


Oxy Boost Add to formula for permanent stain removal.

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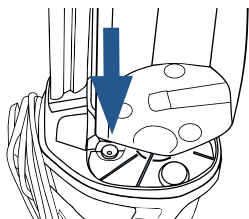
Filling Your Clean Water Tank

Wash & Remove + Antibacterial Formula

1  The Clean Water Tank is at the top of the machine. Lift the tank straight up to remove from the machine.	2  Unscrew the cap from the Clean Water Tank. Add warm tap water to the water fill line.	3  Included Trial-Size Antibacterial Formula: Pour formula into the tank up to the Easy Fill line. Twist cap back on to tank.
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Filling Your Clean Water Tank (cont.)

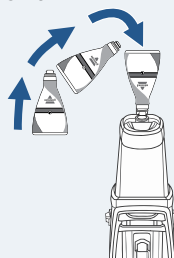
4



At the bottom of the Upper Handle, align the Clean Water Tank with the grooves and slide the tank into place.

For Future Use with Full-Size Antibacterial Formula:

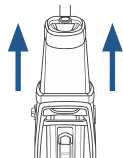
After filling the Clean Water Tank with warm tap water, twist the yellow tank cap back into place. Firmly insert the full-size formula bottle into the cap on the Clean Water Tank and squeeze until formula reaches the Easy Fill line.



NOTE: Fill with warm (140°F/60°C MAX) tap water and add the appropriate BISSELL® formula. **DO NOT USE BOILING WATER. DO NOT HEAT WATER OR TANK IN MICROWAVE.** When using BISSELL Wash & Remove + Antibacterial formula: Only fill your Clean Water Tank with the recommended amount of water and formula to achieve anti-bacterial benefits.

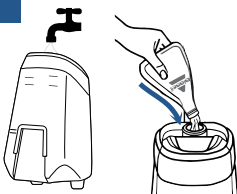
Cleaning Formula

1



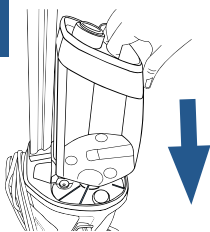
The Clean Water Tank is at the top of the machine. Lift the tank straight up to remove from the machine.

2



Unscrew the cap from the Clean Water Tank. Add warm tap water to the water fill line. Add desired formula to the formula fill line. After formula is added, secure the tank cap in place.

3



At the bottom of the Upper Handle, align the Clean Water Tank with the grooves and slide the tank into place.

NOTE: Fill with warm (140°F/60°C MAX) tap water and add the appropriate BISSELL® formula. **DO NOT USE BOILING WATER. DO NOT HEAT WATER OR TANK IN MICROWAVE.** Do not substitute BISSELL formula with other household cleaning products.



Pour in more power with BISSELL Oxy Boost

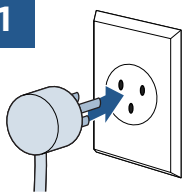
- Fill tank with water and BISSELL formula (Step 3 above).
- Add 60 mL of BISSELL Oxy Boost per 3.7 L of water.
- The ProHeat® 2X Revolution® has a 3.7-L Clean Water Tank.

NOTICE: Do not overwet carpet. Be careful not to run over loose objects or edges of area rugs. Stalling the brush may result in premature belt failure.

Cleaning Your Carpet

NOTICE: To ensure compatibility with your carpet, carpet dyes, upholstery, and upholstery dyes always test your cleaner first in an inconspicuous area for colourfastness.

1



Plug into a properly earthed outlet.

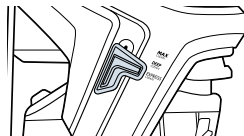
2

Select cleaning mode:

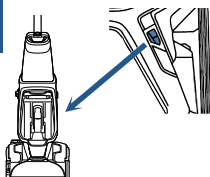
Max Clean - Provides an intensive cleaning for your dirtiest carpets. After cleaning, it's estimated the carpets will need 8 hours to dry.

Deep Clean - Delivers a deep clean to your carpet.

Express Clean - Provides a lighter clean with about a 30-minute dry time. *Recommended Cleaning Pace: 30.5cm/s.*

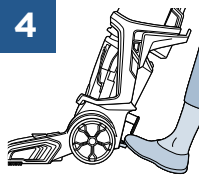


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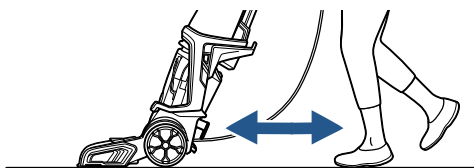


Press the Power Button to turn the machine ON.

4



To recline your machine for use, press the Recline Pedal with your foot.



NOTICE: To prevent damage to Berber carpets, avoid repeated strokes in the same area.

Express Clean Mode:

1. Press the Spray Trigger to apply solution while making **2 wet passes** - 1 forward and 1 back.

2. Release the trigger.

3. Make **2 dry passes** - 1 forward, 1 back to suck up the dirty solution. **(Do not hold down the trigger for this step.)**

Recommended Cleaning Pace: 30.5cm/s per second

Max Clean & Deep Clean Modes:

1. Press the Spray Trigger to apply solution while making **2 slow wet passes** - 1 forward and 1 back.

2. Release the trigger.

3. Make **2 slow dry passes** - 1 forward and 1 back, to suck up the dirty solution. **(Do not hold down the trigger for this step.)**

Antibacterial Cleaning (Deep Clean Mode Only)

1. Press the Spray Trigger to apply solution while making **3 slow wet passes** - 1 forward, 1 back and 1 forward again.

2. Release the trigger.

3. Make **1 slow dry pass** back, to suck up the dirty solution. **(Do not hold down the trigger for this step.)**

- Max Clean Mode is intended for your dirtiest carpeted areas. Please note that your carpets will need an estimated 8 hours to dry. To expedite the drying process, place a fan in the room or near the carpet.
- In Express Clean Mode, the Dirty Water Tank will not get as full as when cleaning with Deep or Max Clean Mode.
- It is common to refill the Clean Water Tank and empty the Dirty Water Tank multiple times throughout your cleaning process. Room size and the speed at which you clean are both factors that affect how often the tank may need to be refilled and/or emptied.

Cleaning Area Rugs

IMPORTANT: Check manufacturer's tag before cleaning area rugs for specialized cleaning instructions. We do not recommend deep cleaning delicate, silk, wool, antique, or area rugs without a manufacturer's tag. To ensure compatibility with your carpet, carpet dyes, upholstery, and upholstery dyes always test your cleaner first in an inconspicuous area for colourfastness.

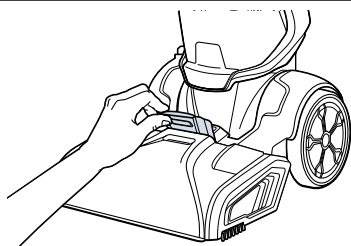
Regularly clean your high-traffic area rugs in Express Clean Mode:

- » Check the manufacturer's tag.
- » Select Express Clean Mode.
- » Your cleaner should not be used on unsealed surfaces.
- » Important: Keep the foot of the carpet cleaner perpendicular to the rug's edge with each cleaning pass to prevent damage.

Cleaning with Hose and Tools

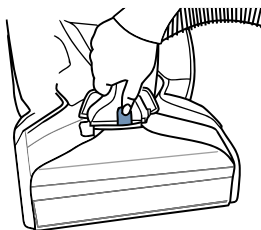
- » Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- » The Brush Roll continues to turn while product is turned ON and handle is in upright position. To avoid damage to carpet, rugs, furniture, and flooring, avoid tipping cleaner or setting it on furniture, fringed area rugs or carpeted stairs during tool use.
- » With Brush Roll on, do not allow cleaner to sit in one location for an extended period of time, as damage to floor can result.

1



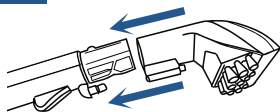
Lift the accessory hose door on top of Foot on the front of the machine. The door flips toward the machine to open.

2



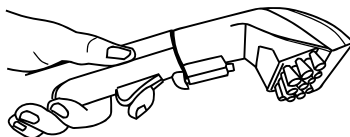
Insert the hose and snap into place. Be sure the coloured hose release clip is facing out, away from machine.

3



Attach selected tool to the end of the hose.
(Tools may vary by model.)
Press the Power Button to turn machine ON.

4



Press the Spray Trigger button to spray the soiled area, then slowly move tool back and forth over the area.

Release the trigger to suck up the dirty solution. Work in small sections until the area is clean.

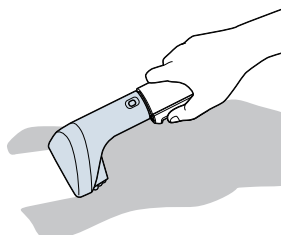
When finished cleaning, turn the machine ON to suction up warm clean water to rinse the inside of the hose and tool. Detach the hose and tool and close the accessory hose door. Let the hose and tool air dry before storing.

Cleaning with Hose and Tools (cont.)

WARNING

Keep spray away from face. Failure to do so may result in personal injury.

Cleaning With The Tough Stain Tool



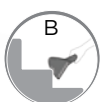
Attach the Tough Stain Tool to the handheld cleaning hose. Press the spray trigger to mist solution over and onto the soiled area. Release spray trigger and gently scrub the stain.

To lift the stain away, apply downward pressure on the tool and slowly pull it toward you. Then use “drying strokes” (by not pressing down trigger) to remove remaining moisture. Repeat as needed.

Cleaning With The 3-In-1 Tool



FLAT



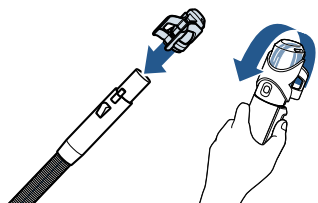
NOSE



CREVICE

Attach the 3-in-1 Tool to the cleaning hose. This versatile 3-way tool sprays, scrubs and suctions up dirt and stains from the outer curves, corner and tread of a carpeted stairs and more. Twist the tool head to desired setting to clean. The downward facing edge is the active cleaning mode: (a) use the flat area to clean top of stairs, (b) use pointed edge to clean inside crevice, (c) use indented area to clean outer corner.

Cleaning With The HydroRinse™ Tool



Attach the HydroRinse™ Tool to the cleaning hose. Hold the hose and attachment in an upright position. Then **hold down the trigger** to rinse the hose for 30 seconds.

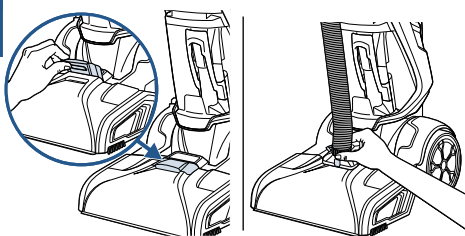
The HydroRinse Tool can be stored on the right handle or on the hose in between use.

NOTE: Ensure that the cleaning solution and water are in the tank before use.

Using the 2-in-1 Pet Upholstery Tool

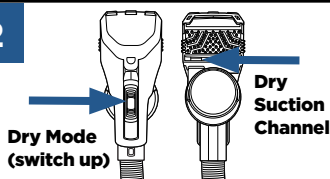
***Make sure your Clean Water Tank has water & formula to use the tool in wet mode.**

1



Follow hose plug-in instructions from steps 1 & 2 on page 9.

2



Attach the tool and select dry mode to first pick up dry debris and pet hair from carpet and upholstery. The suction will be at the lower part of the tool, near the dry cup.

DRY MODE NOTE: Use a “raking” motion to clean carpets and upholstery. Start with the tool farthest away and rake in small increments as you bring the tool toward you. The rubber nubs will help attract hair to the suction channel.

3

Empty the cup when it fills with hair and debris.



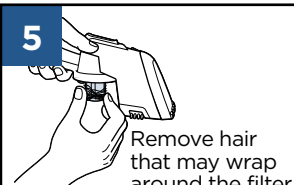
Turn OFF the machine. Hold the cup and twist counter-clockwise to line up the arrow with the unlock symbol and remove.

4



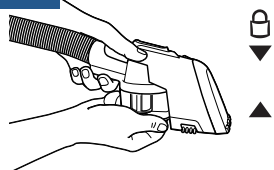
Take off the cup to empty hair and debris.

5



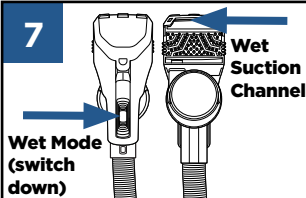
Remove hair that may wrap around the filter.

6



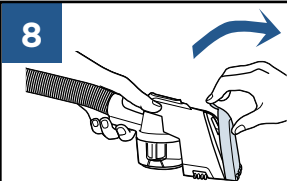
To reattach the cup, line up the cup to the tool indents, and rotate clockwise. The arrow will line up with the locked icon when secured.

7



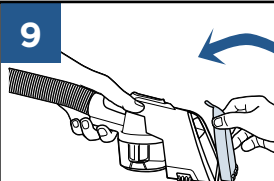
To Deep Clean carpet and upholstery, move the switch to wet mode. Press the trigger to spray water and formula; use the top of the nozzle to extract stains and odours.

8



To remove hair or trapped debris from the nozzle, first turn OFF the machine. Pull the nozzle tab away from the tool to remove and rinse under running water.

9

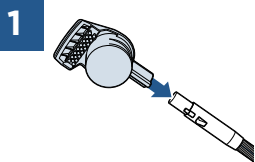


To replace, line up the nozzle edge and snap into place. Before storing, make sure all hair is removed from the dry cup and nozzle has been rinsed and dried.

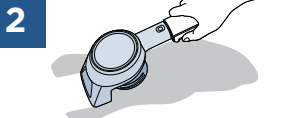
WET MODE NOTE: Start from the area farthest away. Hold the trigger down, and pull the tool toward you. Keep the tool in contact with the surface as you pull. You will see extraction through the nozzle.

Cleaning with Stain Trapper Tool

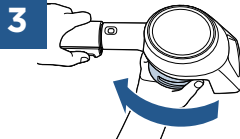
⚠ WARNING Keep spray away from face. Failure to do so may result in personal injury.



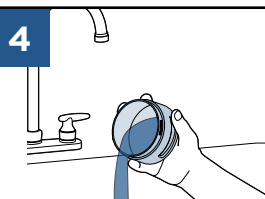
1
Attach the Stain Trapper Tool to the end of the hose.



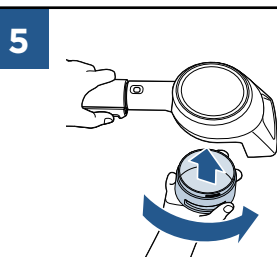
2
Slowly move the tool back and forth over the stain. Be careful not to move the tool back and forth too quickly or soiled water will flow back into the hose.



3
To empty the Stain Trapper Tool, rotate the small tank on the bottom of the tool to unlock it.



4
Dump dirty water into a sink or toilet and rinse the tank out with clean water.

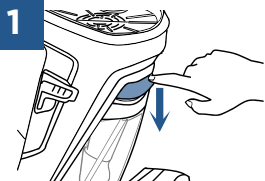


5
Replace the tank by lining up the locking teeth with their mating slots (make sure the two teeth that are closest together are pointed toward the brush). Turn the tank to lock it into place.

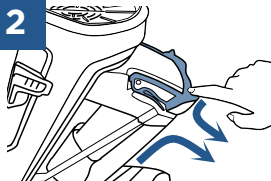
CLEANING THE STAIN TRAPPER TOOL: Clean the front of the tool by removing the plate over the suction plate. Pull down to remove and rinse with water. Then replace the plate by sliding back into place.

Emptying the Dirty Water Tank

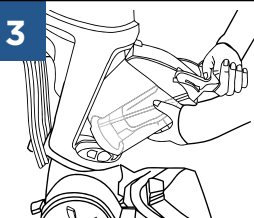
⚠ WARNING To reduce the risk of fire, electric shock or injury, turn power OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting.



1 To release Dirty Water Tank, press down on the coloured tank handle.



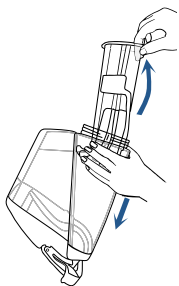
2 Tilt the tank slightly toward you. Grab the handle and tank with both hands.



3 Pull Dirty Water Tank up and away to remove.



For quick empty: Pull the Rubber Tab and tilt to pour. When closing the tab, make sure all edges are sealed tight.



For final clean and rinse: Unscrew the ring at the bottom of the tank. Remove the Float Stack and rinse and clean. Once clean, put float back in tank by lining up the arrows so they point at each other. With arrows aligned, the float should lock into place. Return the ring and twist to lock. Water may leak if it's not tight.



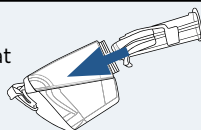
5 Clean the red filter below the Dirty Water Tank by wiping off any remaining dirt or debris.



6 Angle the tank and insert bottom first. Then tilt the tank toward the machine and push the top in until it clicks into place.

Did You Know?

The Float Stack is what prevents your Dirty Water Tank from overflowing.



Cleaning Machine After Use

1



First, fill the Clean Water Tank with warm tap water and then empty it all to rinse. Then fill again with warm tap water and return the tank to the machine. Twist cap back on tightly.

2



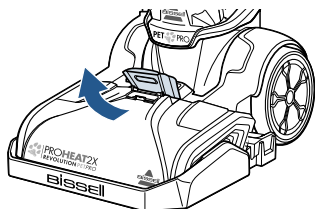
To flush and rinse machine:

Turn the machine ON and press the Spray Trigger for 15 seconds while making back and forth passes on a section of carpet. Release the trigger and suck up the water.

Empty the Clean Water Tank and let dry before storing. Wipe your machine's exterior with a soft cloth.

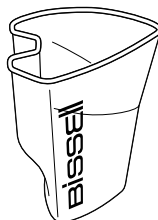
Rinsing Brush Roll & Nozzles

1



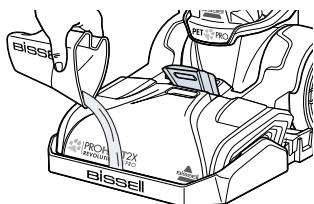
Set your machine on the Rinse & Storage Tray and OPEN the accessory hose door. Make sure the machine is not reclined. The machine should be in its upright position to prevent water splashing.

2



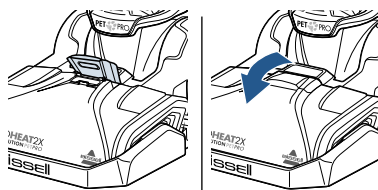
Fill the Water Rinse Cup with fresh tap water to the fill line printed on the cup.

3



Fill the tray with water using the Water Cup.

4

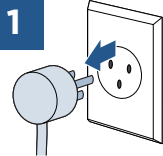


Turn the machine ON. This will begin to wash and rinse the Brush Rolls. After 6-8 seconds CLOSE the accessory hose door to extract the water from the tray.

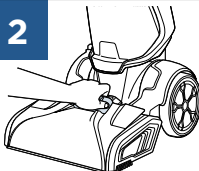
Maintaining the Brush Roll & Nozzle

⚠️ WARNING To reduce the risk of fire, electric shock or injury, turn power OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting.

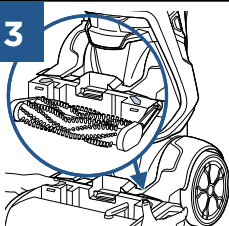
NOTE: Be sure to clean the Brush Rolls and Nozzle before storing your machine. Follow these steps if your Nozzle becomes clogged with hair or debris.



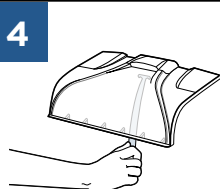
1 Turn OFF and unplug the machine from the grounded outlet.



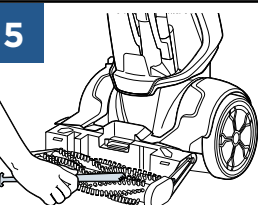
2 Remove the Nozzle from the Foot: scoop and grip the accessory hose door. Pull up to remove the Nozzle.



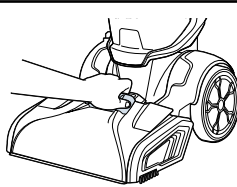
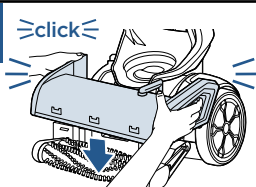
3 Next, remove the next layer, the Brush Roll cover, to reveal the Brush Rolls. Press on the two release buttons and lift straight up.



4 Rinse the Nozzle and Brush Roll cover under running water. Use the Nozzle Clean Out Tool to unclog hair or debris from the nozzle.



5 Use the comb to brush out debris or hair from the Brush Rolls.



6 Return the Brush Roll cover by pushing it straight down. You will hear a “click” from each push button when the cover is pushed down into place. Line up the Nozzle from the edge near the floor and rotate to snap back into place.

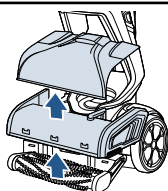
NOTICE: To reduce the risk of a leaking condition, do not store machine where freezing may occur. Damage to internal components may result.

Replacing Belts & Brush Rolls

⚠ WARNING To reduce the risk of fire, electric shock or injury, turn power OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting.

What you will need: 1 Phillips-head screwdriver & 1 flathead screwdriver

1



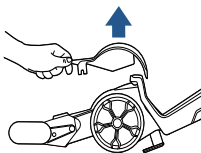
Unplug the machine and remove both tanks. Remove the Nozzle and Brush Roll cover.

2



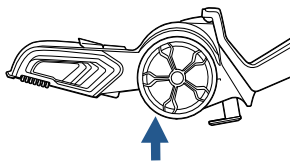
Press the Recline Pedal and lay the machine on its back.

3



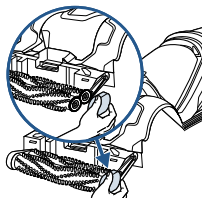
Press a flathead screwdriver in the slot in the back and then the front of the Belt Access Door. Lift to remove.

3



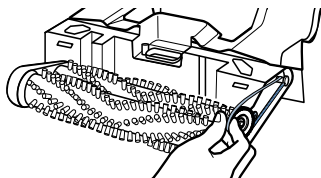
Turn the machine on its side and use a Phillips-head screwdriver to remove the screw just underneath the wheel. Slide the wheel down to remove.

4



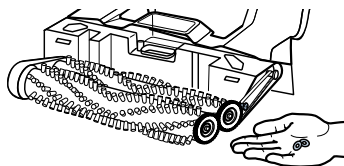
Lay the machine down on its back. Use a Phillips-head screwdriver to remove the screw on the Brush Roll endcap.

5



If the gear belt is broken, gently remove it. If you are replacing your Brush Rolls, gently remove the belt.

6

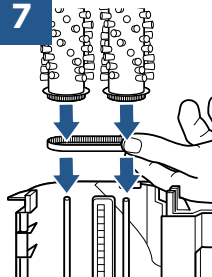


There are washers at the ends of the Brush Rolls, be careful that these do not fall off or get lost.

NOTE: To replace Brush Rolls, remove them from the metal posts and replace. Make sure the metal post goes completely through the end of the Brush Roll. The Brush Roll bristles should be aligned in a 'V' pattern as pictured.

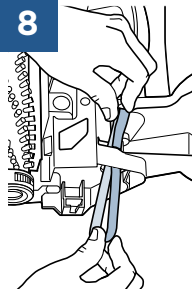
Replacing Belts & Brush Rolls (cont.)

7



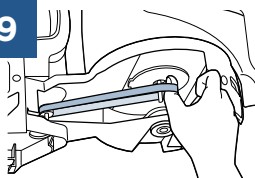
Align Brush Rolls with belt at other end. To ensure alignment, hold the end of one Brush Roll and twist. The other Brush Roll rotates with it. **Check that washers are in place.** Reassemble the belt and endcap, securing with screws you removed.

8



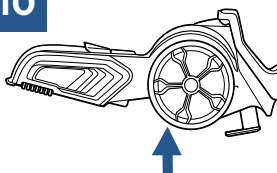
If the flat belt is broken, gently remove it. If it needs to be replaced, make sure the gear belt is removed before removing the flat belt. Turn the machine on its side. Feed the new flat belt through the opening so it wraps around the red pulley.

9



Keep it wrapped on the red pulley and adjust the machine so it is laying on its back again. Use your thumb to stretch the flat belt back to wrap around the metal axle.

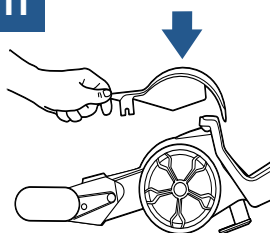
10



Resecure the Wheel and Belt Access Door:

Slide the wheel up back into the slot and secure with the screw that was removed.

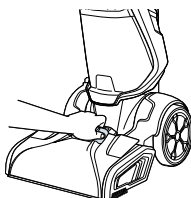
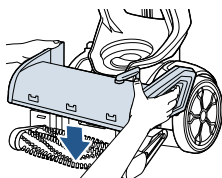
11



Snap the Belt Access Door back down into place.

12

≡click≡



When finished, return the Brush Roll cover by pushing it straight down. You will hear a “click” from each push button when the cover is pushed into place. Line up the nozzle from the edge near the floor and rotate to snap back into place.

Troubleshooting



WARNING

To reduce the risk of fire, electric shock or injury, turn power OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting.

Problem	Possible Causes	Remedies
Reduced or No Spray Through Foot of Machine	Clean Water Tank may be empty.	Refill tank.
	Clean Water Tank may not be seated completely.	Turn power OFF. Remove and reseat tank.
No Spray Through Hose & Tool	The hose to your machine is not primed or may have lost prime.	1. With the machine OFF and unplugged, remove the Nozzle from the Foot. Place a ballpoint pen in the black cylinder next to the screw. When water bubbles up, remove the pen. Reassemble the Nozzle and hose. 2. Hold end of hose below water level in tank to prime. 3. With the Clean Water Tank full of water, the machine OFF and RECLINED, press the CleanShot Button on and wait for the CleanShot to drain for a few seconds. This will reprime the machine.
	Clean Water Tank may be empty.	Refill the Clean Water Tank.
	Clean Water Tank may not be seated properly.	Turn power OFF. Remove and reseat the Clean Water Tank.
No Spray Through CleanShot	Clean Water Tank may be empty.	Refill the Clean Water Tank.
	Clean Water Tank may not be seated properly.	Turn power OFF. Remove and reseat the Clean Water Tank.
	The machine is not reclined.	Press the Recline Pedal and bring the handle down to recline the machine.
	Pump may have lost prime.	With the machine off and unplugged, remove the Nozzle from the Foot. Place a ballpoint pen in the black cylinder next to the screw, when water bubbles up, remove the pen, reassemble the nozzle before cleaning again.
CleanShot Continues Spray When Machine is OFF	CleanShot Button is not in the off position.	Press the CleanShot Button to turn it off. The button window will show the colour red and a "O" symbol when it is in the off position.
Loss of Suction Power	Dirty Water Tank may not be seated properly.	Pick up the tank and reseat so it fits in the machine.
	Dirty Water Tank has picked up maximum amount of dirty water and has reached the full line.	Empty tank.
	Rubber Tab on Dirty Water Tank is not sealed tight.	Check the Rubber Tab on the tank and press firmly on all edges to secure it tightly (see step 4 on page 13 for detail).
	Accessory hose door may not be closed tightly in place.	Check the accessory hose door and make sure it is closed tightly – it should be locked into place.
	Nozzle may be clogged from pet hair or debris.	Use the Nozzle Clean Out Tool and follow steps on page 15 for "Maintaining the Brush Roll & Nozzle".
	Brush Roll cover not fully snapped into place.	Remove the nozzle and Brush Roll cover; Follow step 6 from page 15 and make sure you hear both buttons click into place.
No Power	Cleaning Mode Switch mistaken for Power Switch.	Press the Power Button on the left side of the machine to turn the machine ON.
	Outlet may not be active.	Try plugging in a different device that uses a grounded outlet to test for power from the outlet.
Leaking Tank	Tank may have been overfilled.	1. Make sure your tank has the water and formula in it that you've prepared. 2. With the cap twisted on tightly, hold your tank at an angle, over a sink or drain, so any extra water can pour out of the space.
	Water may be caught in space between the tank and the tank's handle.	3. Wipe the tank dry with a cloth.

Consumer Warranty

This warranty gives you specific legal rights, in addition to rights you may have under the Australian Consumer Law. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact your local BISSELL® Consumer Care on the details set out below.

It may be necessary to obtain some of your personal information, such as a mailing address, to fulfill terms of this warranty. Any personal data will be handled pursuant to BISSELL's Privacy Policy, which can be found at global.BISSELL.com/privacy-policy.

BISSELL® Three-Year Warranty

Subject to the *conditions identified below, BISSELL will repair or replace (with new, refurbished, lightly used, or remanufactured components or products), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for three years any defective or malfunctioning part due to manufacturer defect. This warranty applies to product used for personal purposes, and not commercial or rental service. This warranty does not apply to fans or routine maintenance or consumable components such as filters, belts, brush rolls, etc., damage or malfunction caused by negligence, abuse, neglect, unauthorized repair, or any other use not in accordance with the user guide. BISSELL recommends that the original packaging be kept for the duration of the warranty period in case such need arises within the warranty period that the item needs re-packing and transportation.

***Conditions of Warranty**

Subject to whether such loss is reasonably foreseeable, BISSELL and its in-country distributors are not liable for incidental or consequential damages of any nature associated with the use of this product.

This warranty is in addition to other rights or remedies under law. Nothing in this warranty excludes, limits or modifies any liability of BISSELL which is imposed by law, or limits or modifies any remedy available to the consumer which is granted by law. To make a claim under this warranty contact BISSELL Australia PTY LTD (details above). Contact BISSELL prior to returning any goods. Where agreed, BISSELL will reimburse reasonable postage / handling costs (if any) for returning goods to BISSELL. To claim expenses incurred in making a claim under this warranty please provide BISSELL with a copy of the receipt of the expenses by email or post.

For Australian Consumers Only: Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

NOTE: Please keep your original sales receipt. It provides proof of the date of purchase in the event of a warranty claim. See warranty for details.

Consumer Care

If your BISSELL product should require service or to claim under our limited warranty, please contact us as follows:

Australia

Telephone: 1300 247 735

Website: www.BISSELL.com.au

New Zealand

Telephone: 0800 247 735

Website: www.BISSELL.co.nz



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Part Number 1625534 08/20 RevC