

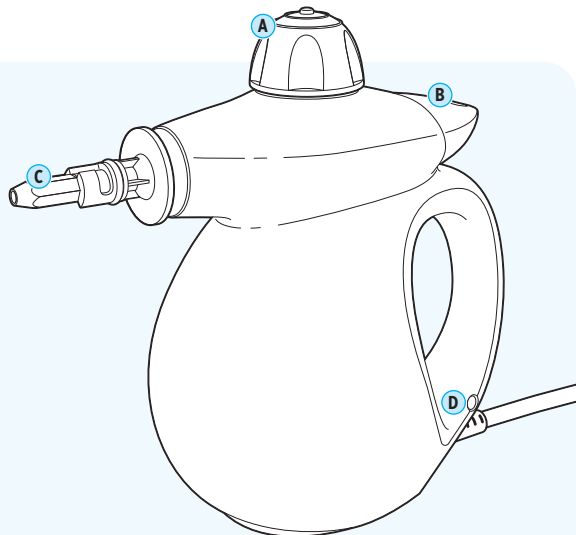


STEAM SHOT™

MULTIPURPOSE STEAM CLEANER








MODEL 2635M





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Product Overview

- A. Safety Cap with Red Pressure Indicator Plunger
- B. Steam Trigger
- C. Steam Nozzle
- D. Indicator Light

SYMBOL	EXPLANATION
	Caution.
	Read operator's manual.
	Risk of fire.
	Risk of electric shock.
	For indoor use only.
	Disconnect power before servicing.
	WARNING: Danger of scalding. Steam.

SYMBOL	EXPLANATION
	Caution, hot surface.
	This symbol on the product and/or accompanying documents should not be mixed with general household waste. For proper treatment, recovery and recycling, please take this product to designated collection points. Please contact your local authority for further details of your nearest designated collection point.
	Lock.
	Do not freeze.

IMPORTANT SAFETY INSTRUCTIONS

READ ALL INSTRUCTIONS BEFORE USING YOUR APPLIANCE.

When using an electrical appliance, basic precautions should be observed, including the following:



WARNING TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY:

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- If the supply cable is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified person in order to avoid a hazard.
- If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water; do not attempt to operate it and have it repaired at an authorized service center.
- Steam must not be directed toward people, animals, or equipment containing electrical components, such as interior of ovens.
- Do not open the filling aperture during use.
- The appliance has to be unplugged after use and before carrying out user maintenance on the appliance.
- The appliance shall not be left unattended while it is connected to the supply mains.
- The appliance is not to be used if it has been dropped, if there are visible signs of damage or it is leaking.
- Keep the appliance out of reach of children when it is energized or cooling down.
- Do not turn your appliance ON until you are familiar with all instructions and operating procedures.
- Do not leave steam cleaner unattended.
- Do not use on leather, wax polished furniture or floors, synthetic fabrics, velvet or other delicate, steam-sensitive materials.

- Do not use appliance in an enclosed space filled with vapors given off by oil-based paint, paint thinner, some moth-proofing substances, flammable dust, or other explosive or toxic vapors.
- Plastic film can be dangerous. To avoid danger of suffocation, keep away from children.
- A hazard may occur if the appliance runs over the supply cord.
- Do not leave appliance when it is plugged in. Unplug from outlet when not in use and before servicing.
- Use indoors only.
- Do not use for any purpose other than described in this user guide. Use only manufacturer's recommended attachments.
- Do not pull or carry by cable, use cable as a handle, close door on cable, or pull cable around sharp edges or corners. Do not run appliance over cable.
- Keep cord away from heated surfaces.
- Do not unplug by pulling on cable. To unplug, grasp the "Name optional" plug, not the cable.
- Do not handle plug or appliance with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep openings free of dust, lint, hair, and anything that may reduce air flow.
- Turn OFF all controls before plugging or unplugging appliance.
- Use extra care when cleaning on stairs.
- To reduce the risk of a leaking condition, do not store where freezing may occur. Damage to internal components may result.
- Do not immerse in water or liquid.
- Do not use with damaged cable or plug.
- Always connect to a properly earthed electrical socket. Do not modify earthed plug.

SAVE THESE INSTRUCTIONS

ORIGINAL INSTRUCTIONS.

FOR OPERATION ON A 220-240 VOLT A.C. 50-60 HZ POWER SUPPLY ONLY. THIS MODEL IS FOR HOUSEHOLD USE ONLY. COMMERCIAL USE OF THIS UNIT VOIDS THE MANUFACTURER'S WARRANTY.

IMPORTANT INFORMATION

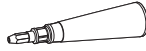
- To reduce the risk of a leaking condition, do not store where freezing may occur. Damage to internal components may result.
- When finished using the product, wrap cord around cord wrap for storage. Store unit indoors in a dry location in an area where the product is not likely to get damaged.
- Any other maintenance or servicing not included in this manual should be performed by an authorized service representative.

TOOLS INCLUDED IN BOX WILL DIFFER BY MODEL

To see what's included with your purchase, check the "Carton Contents" list on the top flap of the box.



Machine



Accessory Nozzle



Measuring Cup



Extension Hose
(select models only)



Tools
(vary by model)

Filling with Water

IMPORTANT:

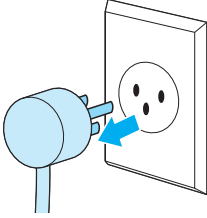
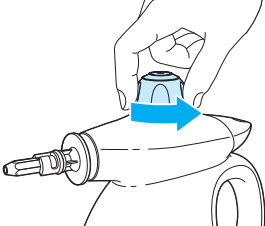

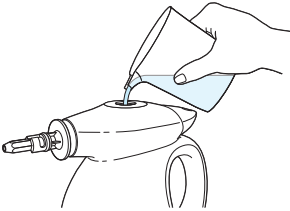
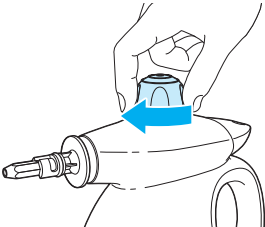
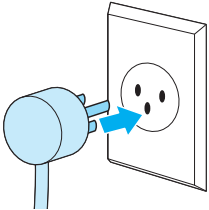
Use of **distilled water** in place of tap water is recommended for optimal steam performance and to prolong the life of your steamer. **Do not use chemicals in the water tank of your machine.** Other solutions may harm the machine.

Your handheld steam cleaner features a water tank with a boiler system to create powerful, pressurized steam for cleaning and sanitizing.* To properly heat up and build pressure, the water tank **MUST NOT BE OVERFILLED. DO NOT FILL WITH MORE THAN 300 ML OR 10 OZ OF DISTILLED WATER. DO NOT FILL UNDER SINK, ONLY FILL BY MEASURING CUP.**

If overfilled, water replaces the air space in the tank required to heat up and build pressure. If this happens, you will experience the following:

1. Hot water will leak out of the vents on the safety cap.
2. When the stream trigger is pressed, a stream of water will release out of the steam nozzle.
3. Once the water is cleared, it will change to a spitting and sputtering steam/water mixture.

After the above steps have cycled through, proper steam will start to release out of the steam nozzle for optimal steam cleaning.

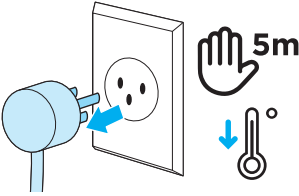
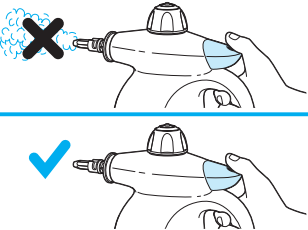
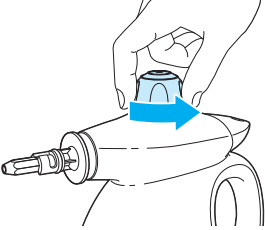

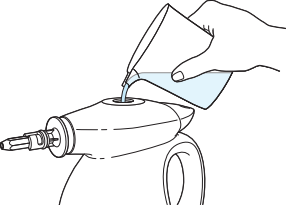
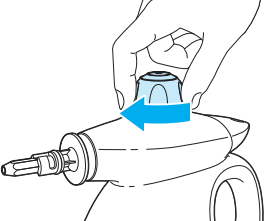
		
<p>1. Make sure steam cleaner is unplugged.</p>	<p>2. Turn cap counterclockwise to remove.</p>	<p>3. Measure 300mL distilled water. Only fill by measuring cup.</p>
		
<p>4. Slowly pour 300mL distilled water into steamer. Do not overfill.</p>	<p>5. Reattach safety cap by turning clockwise until the cap is tightly secured. If cap is not tightly secured, steam will leak out of vents on cap. Be sure safety cap is tightly secured before plugging back in.</p>	<p>6. Plug into a properly grounded outlet.</p>

*Kills 99.9% of Staphylococcus aureus, Klebsiella aerogenes, and Aspergillus niger when used as directed. Testing conducted in a third-party laboratory under controlled conditions. Results may vary.

⚠ WARNING Never put descaling, alcoholic, vinegar, or detergent products into the steam cleaner, as this may damage it or make it unsafe for use.

Depressurizing and Refilling Water During Use

IMPORTANT: Your handheld steam cleaner features a water tank with a boiler system to create powerful, pressurized steam for cleaning and sanitizing.* For safety, the water tank **MUST** be depressurized before opening the safety cap to refill with water during use. To properly heat up and build pressure, the water tank **MUST NOT BE OVERFILLED**. **DO NOT FILL WITH MORE THAN 300 ML OR 10 OZ. OF DISTILLED WATER**. **DO NOT FILL UNDER SINK, ONLY FILL BY MEASURING CUP.**

		
<p>1. Unplug your steam cleaner and wait 5 minutes.</p>	<p>2. After 5 minutes, point the steam cleaner in a direction where nothing can be harmed by the hot steam. Press the steam trigger to release all built-up pressure in the water tank. When steam is no longer present, the plunger on the cap will go down to indicate that the water tank is depressurized.</p>	<p>3. Push down on safety cap while turning counter clockwise. If safety cap is still hot, use a cloth to assist with removal. Empty tank in sink completely before refilling.</p>
		
<p>4. Measure 300mL distilled water. Only fill by measuring cup.</p>	<p>5. Slowly pour 300mL distilled water into steamer. Do not overfill.</p>	<p>6. Reattach safety cap by turning clockwise until the cap is tightly secured. If cap is not tightly secured, steam will leak out of vents on cap. Be sure safety cap is tightly secured before plugging back in.</p>

*Kills 99.9% of Staphylococcus aureus, Klebsiella aerogenes, and Aspergillus niger when used as directed. Testing conducted in a third-party laboratory under controlled conditions. Results may vary.

Steam Cleaning and Sanitizing



Your handheld steam cleaner was tested by third-party laboratories under controlled conditions to ensure sanitization and elimination of 99.9% of germs* and bacteria.

*Kills 99.9% of Staphylococcus aureus, Klebsiella aerogenes, and Aspergillus niger when used as directed. Testing conducted in a third-party laboratory under controlled conditions. Results may vary.

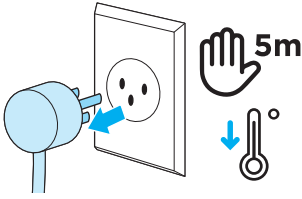
Before using your handheld steam cleaner, please note:

- Do not use on porous, hard surfaces.
- Do not use on painted, plastic or vinyl covered surfaces, wax polished furniture or floors, synthetic materials and fabrics, velvet, leather or other delicate, heat or steam sensitive surfaces, materials or fabrics.
- To sanitize, use on non-porous, non-food contact hard surfaces with the accessory nozzle only.
- Test on an inconspicuous area before first use on a surface. If hard surface is effected, do not use the steam cleaner to clean.
- Thermal shock can shatter glass. Before cleaning cold glass surface, carefully warm the surface by directing the steam jet on the glass from a distance of no less than four to six inches.

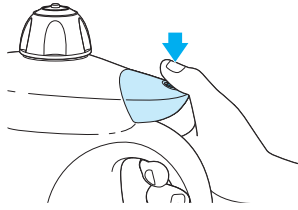
<p>1. Plug into a properly grounded outlet.</p>	<p>2. Indicator light will turn on and remain solid while the tank heats up to operating temperature.</p>	<p>3. After 2 to 3 minutes, the tank will reach operating temperature and the indicator light will turn off.</p> <p>Note: Indicator light will occasionally turn on and off while maintaining temperature as you clean.</p>

<p>4. Optional: Attach tools and accessories. See page 8.</p>	<p>5. Unlock trigger and press to release steam.</p>	<p>6. For general cleaning, apply steam within 3 inches of surface.</p> <p>To sanitize a non-porous, non-food contact hard surface, apply steam directly above the surface for 45 seconds.</p> <p>Note: If steam nozzle is more than 3 inches from surface, steam cleaning will be diminished.</p>

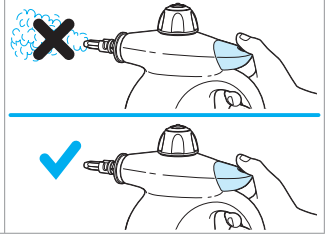
After-Cleaning Care



1. Unplug from grounded outlet. **Wait 5 minutes for the machine to cool down.**

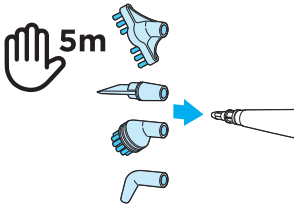


2. Press steam trigger to **release all built up pressure in water tank.**

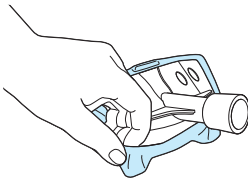


3. When steam is no longer coming out of the steam nozzle, the plunger on the cap will go down to indicate that the water tank is depressurized. Empty remaining water before storing. See “Depressurizing and Refilling Water During Use” (page 8) to safely depressurize the tank.

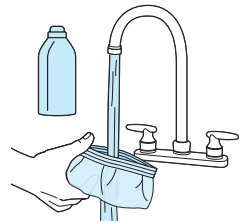
Note: Machine, tools and safety cap may be hot.



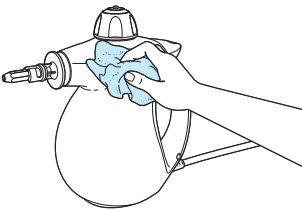
4. After 5 minutes, remove any tools and accessories. Rinse tools and allow to dry.



5. If you used the fabric steamer, be sure to remove cloth pad.



6. Hand wash fabric steamer cloth in warm water with liquid detergent. Do not use fabric softeners or bleach. Allow to air dry.



7. Wipe down machine with soft, damp cloth.

⚠ WARNING To reduce the risk of fire, electric shock or injury, disconnect plug from electrical outlet before performing maintenance or troubleshooting.

Accessories and Tools



Round Detail Brush

Nylon bristles scrub tough messes. Comes with up to three different colors you can designate for specific messes or rooms.



Flat Scraping Tool

Scrape and remove tough dried- or baked-on messes.



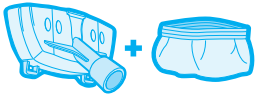
Angle Concentrator Tool

Direct steam at an angle for hard-to-reach areas or surfaces.



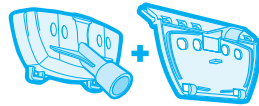
Grout Brush

Concentrated nylon bristles scrub grout lines and other tight, narrow spaces.



Fabric Steamer (wide nozzle + cloth)

De-wrinkle and refresh clothing, fabric, upholstery and more. The cloths are washable and reusable.



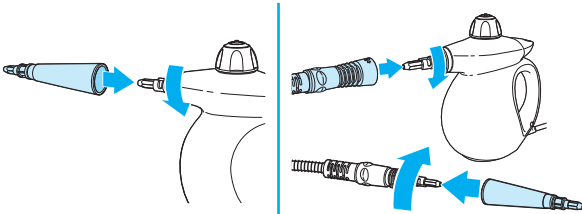
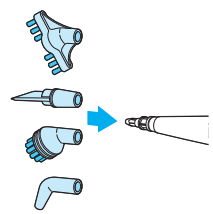
Steam Squeegee (wide nozzle + window squeegee)

Clean windows, mirrors, shower walls, and any other non-porous, solid, flat surfaces in the home.

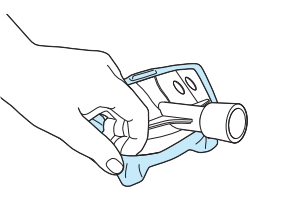
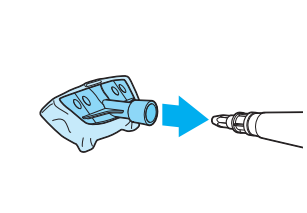
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Attaching Accessories and Detail Tools

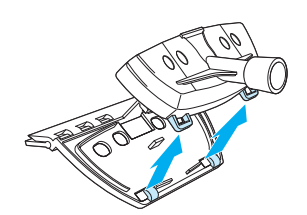
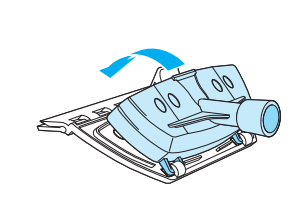
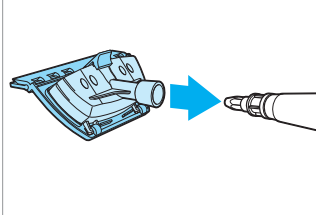
Make sure accessories are securely attached before use. Do not use if damaged.

	
<p>1. Attach accessory nozzle directly to machine or extension hose.</p> <p>Note: To release the hose, push the button on the hose, twist counterclockwise and pull off.</p>	<p>2. Push desired tool onto end of the accessory nozzle.</p>

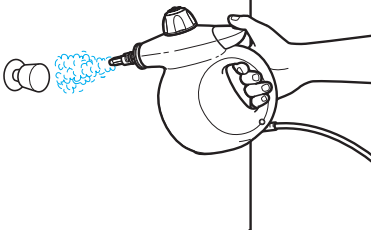
Attaching Fabric Steamer

	
<p>1. Attach the cloth onto wide nozzle.</p>	<p>2. Push fabric steamer onto end of the accessory nozzle.</p>

Attaching Steam Squeegee

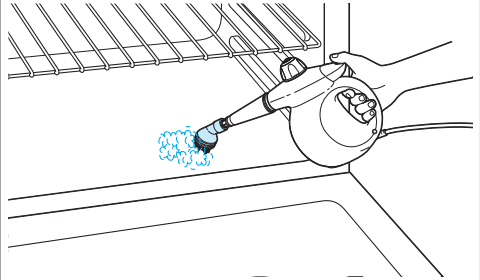
		
<p>1. Align tabs of wide nozzle and squeegee.</p>	<p>2. Push nozzle down until tab on top of squeegee locks into place.</p>	<p>3. Push fabric steamer onto end of the accessory nozzle.</p>

Recommended Usage Areas



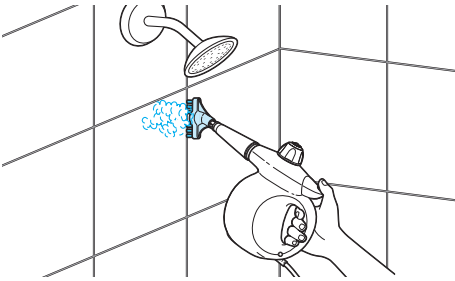
General

Dirt, grime, grease, dried on or stuck on messes, golf clubs, wallpaper removal, narrow spaces, tight crevices, old gum, ceiling fans, doorknobs, drapes, upholstery, plants, and more.



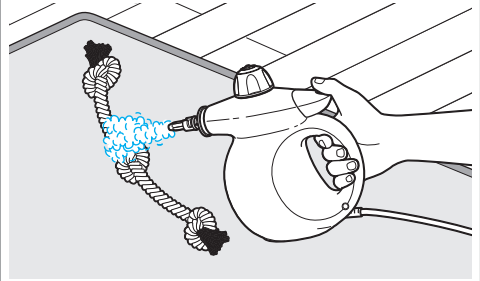
Kitchens

Floor grout, counters, backsplashes, sinks, faucets, ovens, oven hoods, stovetops, microwaves, windows, slider door tracks, and more.



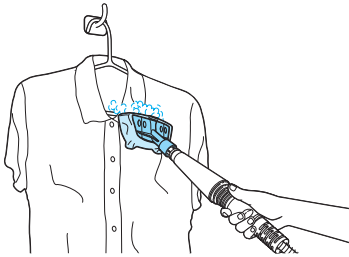
Bathrooms

Floor grout, counters, backsplashes, sinks, faucets, tubs, showers, shower doors, toilet exteriors, and more.



Kids & Pets

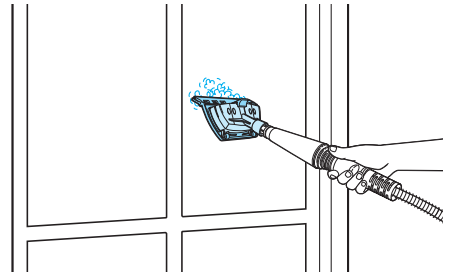
Kid and pet toys, sports equipment, pet beds, food and water bowls, pet crates, and more.



Clothes, Fabric & Upholstery

Clothing, fabric, upholstered surfaces, drapes, curtains, furniture, pillows, bedding, car seats, and more.

Note: Do not use steamer on clothes while wearing them to avoid the risk of burns and injury.



Windows, Mirrors, Glass & Smooth Surfaces

Windows, mirrors, shower walls and doors, glass cooktops, kitchen countertops, glass and marble tables, and any other non-porous, solid, flat surfaces in the home.

Storing Your Machine

When finished using the product, store unit indoors in a dry location in an area where the product is not likely to get damaged.

Note: Any other servicing should be performed by an authorized service representative.

Troubleshooting

Problem	Possible Cause	Remedies
Reduced steam or no steam	No water in tank.	Pour 300mL/10oz distilled water into steamer. Do not overfill. Refill only by measuring cup.
	Did not press steam trigger.	Unlock trigger and press to release steam.
	Mineral deposits from hard water caused clog in internal valve.	Contact BISSELL Consumer Care.
	Water tank overfilled.	Safely empty water tank following “Depressurizing and Refilling Water During Use” instructions on page 9 and then refill following “Filling with Water” instructions on 3.
Leaking	Mineral deposits from hard water caused clog in internal valve.	Contact BISSELL Consumer Care.
	Water tank overfilled.	Safely empty water tank following “Depressurizing and Refilling Water During Use” instructions on page 9 and then refill following “Filling with Water” instructions on 3.

Limited Warranty

This limited warranty is provided by BISSELL® International Trading Company B.V. ("BISSELL") and applies in Australia and New Zealand. It gives you specific rights. It is offered as an additional benefit to your rights under law. You also have other rights under The Australian Consumer Law or New Zealand Consumer Laws, whichever applies to you. You can find out about your legal rights and remedies by contacting your local consumer advice service. Nothing in this warranty will replace or lessen any of your legal rights or remedies. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Care or contact your local distributor.

This warranty is given to the current owner of the product with the original sales receipt. The original sales receipt must include the product(s) purchased, the date purchased, and which country it was purchased from new. You must be able to evidence the date of purchase and show the product was purchased in Australia or New Zealand to submit a claim under this warranty. You will receive the warranty that is applicable to the country where your product was originally purchased, as shown on the original sales receipt. If you use the product outside of the country where it was purchased, your warranty may be void in BISSELL's sole discretion. It may be necessary to obtain some of your personal information, such as a mailing address, to fulfill the terms of this warranty. Any personal data will be handled pursuant to BISSELL's Privacy Policy, which can be found at global.BISSELL.com/privacy-policy.

Limited 1-Year Warranty (varies by model)

For one year from the date of purchase by the original purchaser, subject to the *EXCEPTIONS AND EXCLUSIONS identified below, BISSELL will repair or replace (with new, refurbished, lightly used, or remanufactured components or products), at BISSELL's option, free of charge, any defective or malfunctioning part or product.

BISSELL recommends that the original packaging and original proof of purchase with the date of purchase and country where purchased be kept for the duration of the warranty period in case you want to redeem the warranty during the warranty period. Keeping the original packaging will assist with any necessary re-packaging and transportation but is not a condition of the warranty.

If your product is replaced by BISSELL under this warranty, then the new item will benefit from the remainder of the term of this warranty (calculated from the date of the original purchase). The period of this warranty shall not be extended whether or not your product is repaired or replaced.

*Conditions of Warranty

This warranty applies to products used for personal domestic use and not commercial or hire purposes. Consumable components and attachments such as filters, belts, shells, water tanks, scraping strips, brushes, and mop pads, which must be replaced or serviced by the user from time to time, are not covered by this warranty.

This warranty does not apply to any defect arising from fair wear and tear, including but not limited to the battery discharging time shortening due to the aging or use. Damage or malfunction caused by the user or any third party whether as a result of accident, negligence, abuse, neglect, or any other use not in accordance with the user guide is not covered by this warranty. An unauthorised repair (or attempted repair) may void this warranty whether or not damage has been caused by that repair/attempt. Removing or tampering with the Product Rating Label on the product or rendering it illegible will void this warranty.

Except as set out below, BISSELL and its distributors are not liable for any loss or damage that is not foreseeable or for incidental or consequential damages of any nature associated with the use of this product including without limitation loss of profit, loss of business, business interruption, loss of opportunity, distress, inconvenience, or disappointment. Except as set out below, BISSELL's liability will not exceed the purchase price of the product.

BISSELL does not exclude or limit in any way its liability for (a) death or personal injury caused by our negligence or the negligence of our employees, agents or subcontractors; (b) fraud or fraudulent misrepresentation; (c) or for any other matter which cannot be excluded or limited under law.

To make a claim under this warranty contact BISSELL Australia PTY LTD (details below). Contact BISSELL prior to returning any goods. Where agreed, BISSELL will reimburse reasonable postage / handling costs (if any) for returning goods to BISSELL. To claim expenses incurred in making a claim under this warranty please provide BISSELL with a copy of the receipt of the expenses by email or post.

For Australian Consumers Only: Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Important Notes

Please keep your original sales receipt. It provides proof of the date of purchase and where it was purchased in the event of a warranty claim. See warranty for details.

Please note that using your BISSELL machine outside of its country of original purchase and/or use with a power converter may damage your BISSELL machine and damage caused by mismatched power voltage will not be covered by your warranty.

Please note that putting vinegar, bleach, dish soap, detergent, homemade soap, and other non-BISSELL products in your BISSELL machine may damage your BISSELL machine. Damage caused by using non-BISSELL products in your machine will not be covered by your warranty.

Consumer Care

If your BISSELL product should require service or to claim under our limited guarantee, please contact us.

Australia

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New Zealand

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