



CROSSWAVE® OMNIFIND™

ALL-IN-ONE MULTI-SURFACE CLEANER

4007F, 4008H

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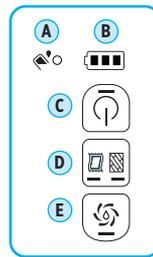
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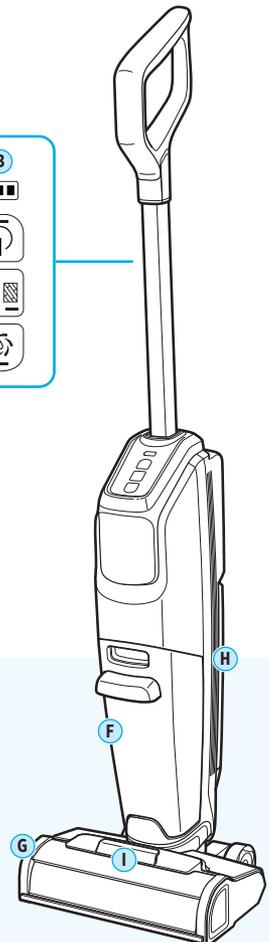
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Product Overview

- A. Dirty Tank Indicator
- B. Battery Display
- C. Power On/Off Button
- D. Cleaning Mode Button (Hard Surface/Area Rug)
- E. Clean-Out Cycle Button
- F. Dirty Water Tank
- G. Brush Roll Window
- H. Clean Water Tank
- I. FurFinder Headlights



SYMBOL	EXPLANATION
	Caution.
	Read operator's manual.
	Risk of fire.
	Risk of electric shock.
	For indoor use only.
	Do not expose to rain.
	Use only BISSELL® cleaning formulas intended for use with this machine.
	Protection against moving parts.
	Risk of automatic start-up.
	Always turn unit off prior to charging.
	Detachable power supply unit.
	This symbol on the product and/or accompanying documents means that used electrical and electronic products should not be mixed with general household waste. For proper treatment, recovery and recycling, please take this product to designated collection points. Please contact your local authority for further details of your nearest designated collection point.

SYMBOL	EXPLANATION
	This symbol means to recycle. Do not mix batteries with general household waste. Recycle used batteries at your nearest recycling center.
	Allow parts to dry.
	Use warm water, temperature up to 60°C.
	Check the manufacturer's tag before cleaning textile. "W" on the tag as shown means you can use your cleaner.
	Lock.
	Do not freeze.
	Direct current.
	Suitable for use by children at least 8 years old.
	Recycle Li-Ion battery.
	Australia Compliance RCM
	Warning: Slippery surface.
	Clean out cycle. Automatic self-cleaning cycle after use.
	Corrugated recycles.

IMPORTANT SAFETY INSTRUCTIONS



READ ALL INSTRUCTIONS BEFORE USING YOUR APPLIANCE.

When using an electrical appliance, basic precautions should be observed, including the following:



WARNING

TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY:

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- Floor slippery when wet.
- The appliance has to be unplugged after use and before carrying out user maintenance on the appliance.
- Unplug the charger from electrical socket when not in use, before cleaning maintaining or servicing the appliance.
- Read all instructions before using your appliance.
- If the battery charger is damaged, it must not be used until it has been repaired.
- Use indoors only.
- Use only cleaning products intended for use with this appliance to prevent internal component damage. See the Cleaning Formulas section of this guide.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.

- Do not use for any purpose other than described in this user guide. Use only manufacturer's recommended attachments.
- If the charger supply cable is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified person in order to avoid a hazard.
- Do not pull or carry by cord, use cord as a handle, close door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not unplug charger by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle charger plug or appliance with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep openings free of dust, lint, hair, and anything that may reduce air flow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts of the appliance and its accessories.
- Turn OFF all controls before plugging or unplugging charger.
- Use extra care when cleaning on stairs.
- Do not use to pick up flammable or combustible materials (lighter fluid, gasoline, kerosene, etc.) or use in areas where they may be present.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use without filters in place.
- Risk of injury from moving parts. Brush may start unexpectedly. Unplug

before cleaning or servicing.

- Do not turn your appliance ON until you are familiar with all instructions and operating procedures.
- Do not use appliance in an enclosed space filled with vapors given off by oil-based paint, paint thinner, some moth-proofing substances, flammable dust, or other explosive or toxic vapors.
- Do not use to pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.)
- Plastic film can be dangerous. To avoid danger of suffocation, keep away from children.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- CAUTION: Only allow children at least 8 years old to use the battery charger. Give sufficient instruction so that the child is able to use the battery charger in a safe way and explain that it is not a toy and must not be played with. Instruct the child not to try and recharge non-rechargeable batteries because of the danger of eruption.
- Recycle batteries, do not mix with household waste.
- The appliance is only to be used with the power supply unit provided with the appliance.
- For the purposes of recharging the battery, only use the detachable supply unit provided with this appliance.
- Unplug charger from electrical socket when not in use, before cleaning,

maintaining or servicing the appliance, and if your appliance has an accessory tool with a moving brush, before connecting or disconnecting the tool.

- This appliance must only be supplied at safety extra low voltage corresponding to the marking on the appliance.
- If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water; do not attempt to operate it and have it repaired at an authorized service center.
- Liquid must not be directed toward equipment containing electrical components.
- Use only the type and amount of liquids specified under the operations section of this guide.
- Do not use non-rechargeable batteries.
- This appliance contains lithium ion type batteries that are non-replaceable.
- Do not charge with damaged charger or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors or dropped into water, have it repaired by a qualified technician.
- Recharge appliance only with the charger specified by the manufacturer. A charger that is suitable for one type of battery pack may create a risk of fire when used with another battery pack.
- Do not expose battery pack or appliance to fire or excessive temperature. Exposure to fire or temperature above 130°C may cause explosion.
- Do not incinerate the appliance even if it is severely damaged. The batteries can explode in a fire.
- Unplug before connecting to docking station.
- Use only with charger **SIL, Model SSC-297100AU**

SAVE THESE INSTRUCTIONS

THIS MODEL IS FOR HOUSEHOLD USE ONLY. COMMERCIAL USE OF THIS UNIT voids THE MANUFACTURER'S WARRANTY.

IMPORTANT INFORMATION

- Keep appliance on a level surface.
- If your appliance has a motorised brush roll, do not leave machine running in the same spot without the handle fully upright.
- Do not store where freezing may occur.

TOOLS INCLUDED IN BOX WILL DIFFER BY MODEL

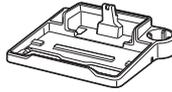
To see what's included with your purchase, check the "Carton Contents" list on the top flap of the box.



Handle



Body



3-in-1 Docking Station + Charging Cable



Trial Formula



Extra Brush Roll (varies by model)

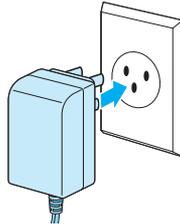
Assembly & Charging the Battery



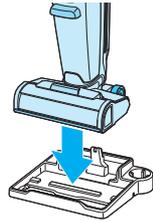
To activate, make sure machine is fully charged before first use. If machine has been in storage for over 6 months, charge fully before using.



1. Firmly insert the handle in to the body of the machine until it clicks.



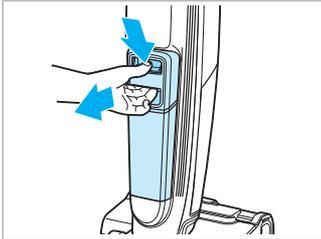
2. Plug charging cable into wall.



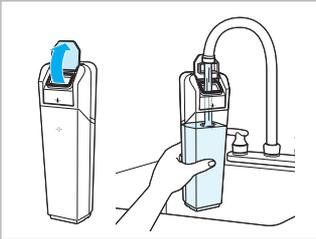
3. Place machine on tray and ensure charging icon is lit up. Let charge for 4 hours or until battery reaches 100% charge.

Remove cardboard insert from bottom of foot before first use.

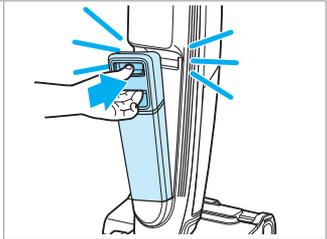
Cleaning Your Floors



1. Remove clean water tank by pressing latch and tilting tank backward.



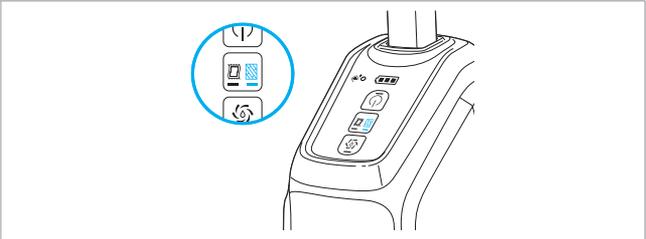
2. Flip the cap open. Fill with warm (140°F/60°C MAX) tap water to water fill line. Do not use boiling water. Do not heat water in microwave. Add cleaning formula* to formula fill line.



3. Close cap. Reinsert bottom of tank and tilt tank toward machine until it clicks.



4. Press power button to turn machine ON.



5. Press cleaning mode button to switch between hard surface mode and area rug mode.

Hard Floor: Everyday messes on sealed hard floors, like tracked-in mud, spilled cereal and milk, coffee, and more.

Area Rug: Refresh and clean dry messes, like crumbs, dirt, hair, and more.



6. For best results, move machine forward to wet floor and backward to extract water.



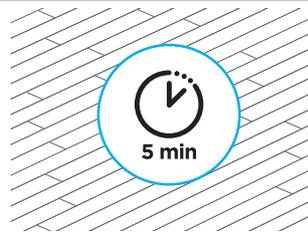
7. If the dirty tank is full, dirty tank indicator light will illuminate on the display. Empty the tank.

***Compatible BISSELL formulas include:** Hard Surface Sanitise & Multi-Surface Pet

FEBREZE used under license from The Procter & Gamble Company or its affiliates.

Sanitizing Hard Floors

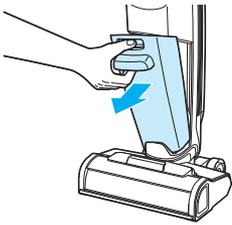
BISSELL Hard Floor Sanitize formula is for use on hard, sealed floors only. Do not use on carpet or area rugs. Read formula container label fully prior to use.



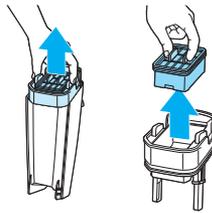
1. Follow cleaning instructions to remove visible messes. **To sanitize:** Using BISSELL Hard Floor Sanitize formula with machine in Hard Surface mode, make forward and backward passes. Solution will dispense automatically.

2. Allow floor to remain visibly wet with formula for five minutes. This may require additional passes in Hard Surface mode.

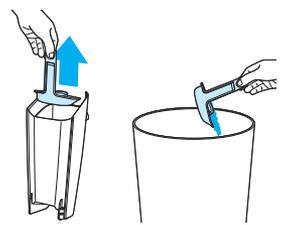
Emptying the Dirty Water Tank



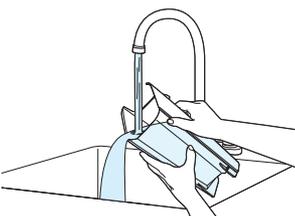
1. To release dirty water tank, press the button on the top of the dirty water tank, grab the front handle and pull the tank out.



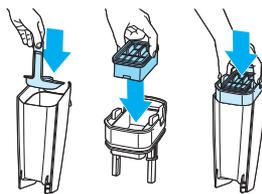
2. Hold the top of the tank near the sides of the filter and pull up to remove. Remove the filter from the top of the dirty water tank by pulling on filter tabs. Remove debris from filter and mesh screen.



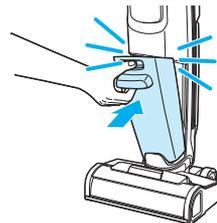
3. Pull strainer tab up and out of tank to separate debris from dirty water. Dispose of debris.



4. Pour dirty water out and rinse tank.



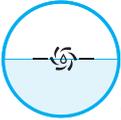
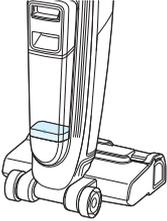
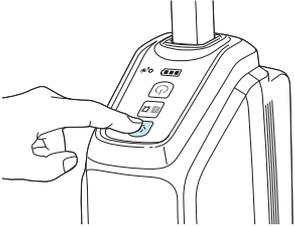
5. Reassemble dirty water tank by placing strainer back in tank, inserting filter into lid, and placing lid back on the dirty water tank.

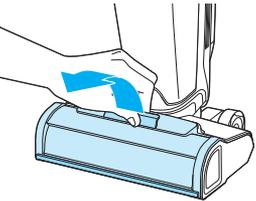
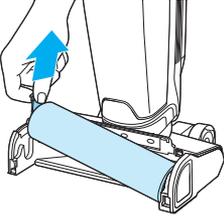
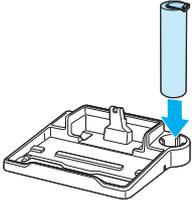


6. Insert bottom of tank first. Tilt tank towards machine until it clicks into place.

Using the Clean-Out Cycle

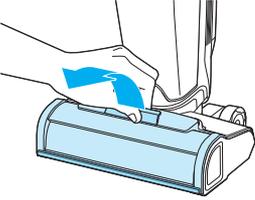


 		
<p>1. Empty dirty water tank (pg 5). Ensure solution in clean water tank reaches the Clean-Out Cycle line.</p>	<p>2. Place the machine on the 3-in-1 Docking Station. Ensure the docking station is plugged in.</p>	<p>3. Push Clean-Out Cycle Button to start 40-second cycle.</p>

		
<p>4. To release the brush roll window, pull the top of the window towards you.</p>	<p>5. Pull brush roll tab on the left to remove.</p>	<p>6. Place brush roll in brush holder on dock to dry. Empty dirty water tank (pg 5).</p>

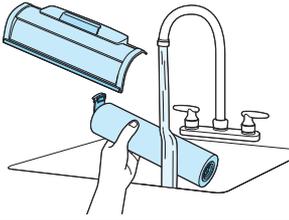
After-Cleaning Care



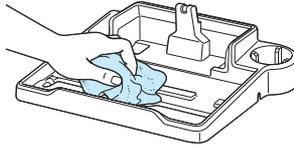
		
<p>1. Empty and rinse dirty water tank (pg 5). Remove filter from top of tank by grabbing tabs from top of tank by grabbing tabs on filter and lifting up. Remove any debris from under filter.</p>	<p>2. Wash filter and screen with warm water and mild detergent. Rinse bottom of tank cover. Rinse all debris from dirty tank cover.</p>	<p>3. Pull brush roll window to remove.</p>

CONTINUED ON NEXT PAGE 

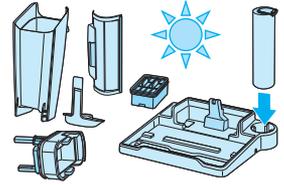
After-Cleaning Care (continued)



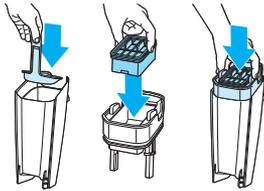
4. Hand wash brush roll and window with water and mild detergent.



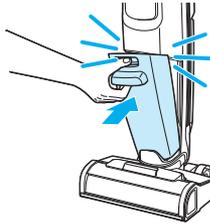
5. Remove machine from dock to wipe out tray. Do not rinse tray under faucet to avoid water entering charging plug.



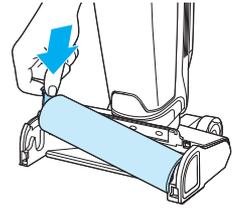
6. Leave all parts out to dry for 24 hours before reassembling.



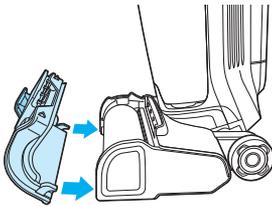
7. Reassemble dirty water tank by placing strainer back in tank, inserting filter into lid, and placing lid back on the dirty water tank.



8. Insert bottom of tank into machine first. Tilt tank towards machine until it clicks into place.



9. Insert right side of brush roll and rotate downward until tab on left side of brush is locked in place.



10. Reinstall window by lining up tabs on bottom edges of foot and rotating towards machine. Press down until window clicks into place.

Any other maintenance or servicing not included in this manual should be performed by an authorised service representative.

Troubleshooting

Below are some of the issues you may run into. If you don't see the issue you're experiencing below, visit global.BISSELL.com.

Problem	Possible Cause	Remedies
Streaking or loss of suction power	Brush roll window is not latched.	Reinstall brush roll window.
	Debris channel in foot is clogged.	Clean channel with a paper towel.
	Filter is clogged and/or is wet.	Remove debris clogging the screen, then clean and dry filter.
	Mesh screen in dirt tank is clogged.	Remove debris from mesh screen and empty tank.
	Filter is clogged.	Remove filter and remove any debris from filter screen or underneath the filter.
	Filter is wet.	Check screen and paper pleats for moisture. Allow to dry for 24 hours before reinstalling.
	Brush roll is wet and dirty.	Clean and dry brush roll.
No spray	Clean water tank or lid is damaged.	Remove tank from machine and inspect for damage on tank and/or lid. If damage is found, contact BISSELL Consumer Care.
	Dirty water tank is damaged.	Remove tank from machine and inspect for damage. If damage is found, contact BISSELL Consumer Care.
	Dirty water tank is full.	Empty tank.
Battery icon blinking	Battery communication error.	Contact BISSELL Consumer Care.
Foot light blinking	Brush roll stuck.	Remove brush roll window and brush roll to check for debris in foot. Remove any accumulated hair or debris from brush roll.
Cleaning mode and clean out cycle lights flashing	Motor error.	Contact BISSELL Consumer Care.

The battery is to be disposed of safely. See global.BISSELL.com for battery removal instructions.

Limited Warranty

This limited warranty is provided by BISSELL® International Trading Company B.V. ("BISSELL") and applies in Australia and New Zealand. It gives you specific rights. It is offered as an additional benefit to your rights under law. You also have other rights under The Australian Consumer Law or New Zealand Consumer Laws, whichever applies to you. You can find out about your legal rights and remedies by contacting your local consumer advice service. Nothing in this warranty will replace or lessen any of your legal rights or remedies. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Care or contact your local distributor.

This warranty is given to the current owner of the product with the original sales receipt. The original sales receipt must include the product(s) purchased, the date purchased, and which country it was purchased from. You must be able to evidence the date of purchase and show the product was purchased in Australia or New Zealand to submit a claim under this warranty. You will receive the warranty that is applicable to the country where your product was originally purchased, as shown on the original sales receipt. If you use the product outside of the country where it was purchased, your warranty may be void in BISSELL's sole discretion. It may be necessary to obtain some of your personal information, such as a mailing address, to fulfill the terms of this warranty. Any personal data will be handled pursuant to BISSELL's Privacy Policy, which can be found at global.BISSELL.com/privacy-policy.

Limited 2-, or 3-Year Warranty (varies by model)

Model 4007F: Limited 2-Year Warranty

Model 4008H: Limited 3-Year Warranty

For the specified duration above from the date of purchase by the original purchaser, subject to the *EXCEPTIONS AND EXCLUSIONS identified below, BISSELL will repair or replace (with new, refurbished, lightly used, or remanufactured components or products), at BISSELL's option, free of charge, any defective or malfunctioning part or product.

BISSELL recommends that the original packaging and original proof of purchase with the date of purchase and country where purchased be kept for the duration of the warranty period in case you want to redeem the warranty during the warranty period. Keeping the original packaging will assist with any necessary re-packaging and transportation but is not a condition of the warranty.

If your product is replaced by BISSELL under this warranty, then the new item will benefit from the remainder of the term of this warranty (calculated from the date of the original purchase). The period of this warranty shall not be extended whether or not your product is repaired or replaced.

*Conditions of Warranty

This warranty applies to products used for personal domestic use and not commercial or hire purposes. Consumable components and attachments such as filters, belts, shells, water tanks, scraping strips, brushes, and mop pads, which must be replaced or serviced by the user from time to time, are not covered by this warranty.

This warranty does not apply to any defect arising from fair wear and tear, including but not limited to the battery discharging time shortening due to the aging or use. Damage or malfunction caused by the user or any third party whether as a result of accident, negligence, abuse, neglect, or any other use not in accordance with the user guide is not covered by this warranty. An unauthorised repair (or attempted repair) may void this warranty whether or not damage has been caused by that repair/attempt. Removing or tampering with the Product Rating Label on the product or rendering it illegible will void this warranty.

Except as set out below, BISSELL and its distributors are not liable for any loss or damage that is not foreseeable or for incidental or consequential

damages of any nature associated with the use of this product including without limitation loss of profit, loss of business, business interruption, loss of opportunity, distress, inconvenience, or disappointment. Except as set out below, BISSELL's liability will not exceed the purchase price of the product.

BISSELL does not exclude or limit in any way its liability for (a) death or personal injury caused by our negligence or the negligence of our employees, agents or subcontractors; (b) fraud or fraudulent misrepresentation; (c) or for any other matter which cannot be excluded or limited under law.

To make a claim under this warranty contact BISSELL Australia PTY LTD (details below). Contact BISSELL prior to returning any goods. Where agreed, BISSELL will reimburse reasonable postage / handling costs (if any) for returning goods to BISSELL. To claim expenses incurred in making a claim under this warranty please provide BISSELL with a copy of the receipt of the expenses by email or post.

For Australian Consumers Only: Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Important Notes

Please keep your original sales receipt. It provides proof of the date of purchase and where it was purchased in the event of a warranty claim. See warranty for details.

Please note that using your BISSELL machine outside of its country of original purchase and/or use with a power converter may damage your BISSELL machine and damage caused by mismatched power voltage will not be covered by your warranty.

Please note that putting vinegar, bleach, dish soap, detergent, homemade soap, and other non-BISSELL products in your BISSELL machine may damage your BISSELL machine. Damage caused by using non-BISSELL products in your machine will not be covered by your warranty.

Consumer Care

If your BISSELL product should require service or to claim under our limited guarantee, please contact us.

Australia

Telephone: 1300 247 735

Website: BISSELL.com.au

Address: 789 Springvale Road, Mulgrave, Victoria 3170

Email: consumercareau@bissell.com

New Zealand

Telephone: 0800 247 735

Website: BISSELL.co.nz

Address: 789 Springvale Road, Mulgrave, Victoria 3170

Email: consumercarenz@bissell.com

